

New CRMA/PSS Data platform - Announcement

CRMA/PSS Credentialing Database to Convert to Agency Licensing Management System (ALMS)

The Division of Licensing and Certification (DLC) is excited and pleased to announce that on **June 26, 2025 (after 8:00am)**, the current platform that manages all CRMA & PSS training information and credentials, is moving to an entirely new data management system known as **ALMS**. The name of this regulator on ALMS will be ***“CRMA & PSS Credentialing”***. This change will promote continued compliance with State rules and regulation and significantly improve operational efficiencies for DLC and will be a terrific service enhancement for all end users. While the old platform will remain accessible for a period of time, the data in the old platform will not remain current. To obtain the current and up to date CRMA/PSS credentialing information, you will need to navigate to the new ALMSQuery site located here:

<https://www.pfr.maine.gov/ALMSOnline/ALMSQuery/SearchIndividual.aspx?Board=6716>

We want you to be aware of several changes that will impact what you see when you look yourself up (as an individual with a CRMA or PSS credential) or if you are an employer or trainer looking up an individual with a CRMA or PSS credential.

1. **There will no longer be a certificate to print off.** When looking someone up in the current system, there is a certificate that populates on the screen. In the new ***CRMA & PSS Credentialing*** system when you look an individual up, their name will populate along with their “status” such as “Active” or “Inactive” along with an expiration date if applicable. This will look very similar to what you see when you look up a CNA credential or an RN as the CRMA and PSS credentials now reside on the same platform as those and many other credentials.
2. **You will no longer need an exact match of the first and last name and last 4 of a person’s social security # when using the ALMS lookup.** Every CRMA and PSS will now be given a unique identifying certification number; you can use the certification number to initiate a search for an individual. You will also be able to look an individual up by doing a name search. You will still be able to see an individual’s training history as well as what specific CRMA or PSS training credential they currently hold.

This information and guidance will also be posted on the DLC website under “New” located here: [Division of Licensing and Certification | Department of Health and Human Services](#). The site will offer a link to the new ***“CRMA & PSS Credentialing”*** online lookup. We encourage you to save the new link as a favorite for future use.

Upcoming Changes to the CRMA and PSS Training Listings

- CRMA & PSS Trainings can now be searched for here:
<https://www.pfr.maine.gov/ALMSOnline/ALMSQuery/SearchCourse.aspx?Board=6716>
- We will continue to provide a searchable listing of upcoming CRMA and PSS courses across the state through the ALMS platform (in the previous bullet), which will contain the following information:
 - Course Type (CRMA, CRMA Recert, PSS etc.).
 - Course Start Date
 - Instructor Name
 - Contact #
 - Email Address
 - Course Location

(Additional information such as the cost of the course, start times etc. will not be available through the ALMS platform, and individuals should contact the trainer for those details.)
- For Trainers, the class packet submission process will remain generally the same. There will be some minor changes made to the “Training Notification Form”, otherwise all the current forms will remain the same.
- All current CRMA and PSS credential holders that are in our current database will be notified in the coming weeks (likely via email) of their newly created and unique certification number.

We are interested in your feedback! Please email your comments to
DLC_CRMA_PSS.DHHS@maine.gov.