

Communicate, Connect & Collaborate to Maximize Effectiveness

The COVID-19 pandemic has reminded people everywhere just how crucial it is to communicate effectively, maintain meaningful connections, and work together to address challenging situations. This 3-part series explores communication challenges experienced in different scenarios. Leveraging the best of social science research, this program will equip participants with tools not just to survive but thrive in the challenging circumstances we live in. Join us to learn practical skills that will make an immediate impact in your work and life.

Part 1 ~ Maintaining Social Connectedness in the Era of Physical Distancing (February 10, 2021): The pandemic has radically shifted the interpersonal landscape. Many have struggled to balance the deep human need for connection, touch and expression with maintain the physical distance required to keep everyone safe. This presentation will focus on strategies for building trust, making connections (even when physical closeness is not possible), validation and self care.

Part 2 ~ Positively Influencing the Behavior of Residents Living with Dementia: A Merger of Art & Science (February 11, 2021): One of the most challenging aspects of working in long-term care is find ways to connect with residents living with dementia, especially when behavior is out-of-character and disruptive to others. This session will focus on the latest dementia research, how visual/auditory processing deficits affect behavior, root causes of behavioral expressions, and non-pharmacological interventions.

Part 3 ~ Keys to Highly Successful Workplace Communication (February 12, 2021): It is a well known fact that communication is one of the keys to building an effective team. Nonetheless, the complexities of workplace relationships are incredibly challenging to navigate. This session focuses on factors that strongly influence relational success or failure, why conflict is important, secrets to hiring well, the signs of troubled relationships and what to do about them, and more.

Presenter

Eric Collett, Principal and CEO of A Mind for All Seasons, LLC, is a nationally recognized speaker, consultant, and dementia expert. He is a licensed residential care administrator and a teacher at Boise State University and the College of Western Idaho. Eric passionately believes that lifelong learning is a key to finding powerful new solutions to significant challenges. For the last 20 years, he has been working to change lives through innovative dementia care techniques, program development and leadership strategies.

PROGRAM DETAILS

Dates

February 10, 11 & 12, 2021

VenueWeb-Based Series
(via ZOOM)**Time**

1:00 PM – 2:00 PM

Contact Hours

3.0 (1 hour per session)

Cost*MHCA Member:*\$79 (1st Registrant)

\$69 (additional from same facility)

Non-Member:\$129 (1st Registrant)

\$119 (additional from same facility)

Job Code

W21022

Certificate

After the series is complete, and proof of attendance verified, a Certificate will be issued to all eligible participants.

*This program is approved for CEUs by the Maine Nursing Home Administrators Licensure Board