



3. Data Driven Dashboard

What is a data driven dashboard?

Data can be a powerful tool in an organization's effort to mitigate antipsychotic drug use. A data driven dashboard is a tool that helps organizations to track and inform staff on their progress in minimizing (as much as possible) the use of off-label antipsychotic drugs.

Change Practice 3 encourages an organization-wide practice of using data to drive and inform quality approaches and solutions, resulting in high levels of quality care that keep residents comfortable, safe and engaged without the threat of off-label use of antipsychotic drugs.

Processes:

Use the accompanying resources to track and respond to data trends

Use Casper Facility Level and Resident Level reports to create team discussions, individualized approaches and care plans that decrease antipsychotic use

Use MDS data to identify specific behavioral and mood issues

Tie quantitative and qualitative data into committees and team discussions

Provide feedback through daily huddles-all shifts-engaging staff in day-to-day quality improvement about residents and progress in using individualized approaches, ideas for handling challenges and monitoring progress

Utilize the QAPI Workbook to manage challenging issues

Indicators:

- Because of resident level Casper data, staff work with identified residents to create supports and approaches that mitigate discomfort and behaviors that disrupt wellbeing
- Skilled leaders are able to create compelling stories from their data that motivate their staff to continue their efforts

Use these Resources:

- Introductory Guidance
- A Person-Centered Approach to QAPI Presentation
- Data Driven Dashboard Template
- [Understanding the MDS 3.0 Quality Measures – New England QIN/QIO](#)